MERIDIAN TRAINING SERVICES

meridian
KNOWLEDGE SOLUTIONS

OVERVIEW
Meridian Knowledge Solutions understands that a successful implementation of Meridian Global LMS® depends on enabling users to learn and perform the system activities they need to effectively do their jobs. From learners to managers to system administrators, our training curriculum is designed to quickly provide the knowledge users need to become proficient in the platform. Based on the needs and identified preferences of the target audience, we offer multiple training delivery options, including instructor-led onsite, instructor-led virtual, and self-paced recordings.

TRAINING OFFERINGS
Individual courses and curricula can be tailored to meet your specific business needs. All courses are accompanied by student guides that are designed to walk learners through a step-by-step process to complete a task. We offer tracks for Implementation Readiness and System Administration.

IMPLEMENTATION READINESS
This curriculum is designed to equip major stakeholders with the information they need to make sound decisions before and during implementation. Participants leave fully prepared to make decisions around domains, user profiles, communication vehicles, curricula, reports and more. Our experienced trainers cover core functionality as it relates to particular business needs. This session is delivered during project kick-off, and positions the team for an efficient and successful implementation.

SYSTEM ADMINISTRATION
System administrators support and maintain the Meridian system once it goes live. These administrators must become experts in the system's features and functionality, as well as understand how the system supports the organization's business objectives. These courses prepare designated administrators for all administrative functions. Our System Administration course is recommended within one to two months prior to the system go-live date.

CUSTOM CONTENT SERVICES
Meridian also offers options for the development of customized training, including providing vanilla content, do-it-yourself kits, and full content development services. Our custom materials are targeted toward end users (employees and managers) and administrators.

TRAIN-THE-TRAINER PROGRAMS
Many organizations have in-house trainers who are charged with delivering system training and maintaining continuity as new end users, managers and administrators join. Our TtT program equips an organization's trainers to deliver Meridian Global courses for users in the following roles:

- End Users Learners
- End Users – Managers/Supervisors
- Learning Administrators
- Help Desk

Each training package contains our vanilla content and can be customized with an organization's branding, configurations and data. Each package includes:

- Private tailored instructor-led class (1-5 days depending on package(s) purchased)
- Customizable Instructor Preparation Guides
- Customizable Instructor Notes
- Customizable Student Guides
- Customizable Practice Data
- Customizable Slide Shows

LEARNING WITHOUT LIMITS